

<i>ISAC S.r.l.</i>	MDRD011	01	15.03.2021	Pag. 1 di 10	Redatto: RRD
MDRD011	How to use ISAC download Area				Verificato: RSQ Approvato: DG

1 Document Information

1.1 General info

Oggetto	Valore
Redatto:	a.denardis
Controllato:	g.scalzo
Data:	21.07.22
Versione:	6

1.2 Revision History

Revision	Date	Author	Description
5	20.07.22	a.denardis	Completely revised document as site changed
6	01.08.22	a.denardis	Added search feature

1.3 Purpose

This document is a public one and describes how to use ISAC file download area, available at address <https://files.isacsr.eu/>

1.4 Applicability

Documents applies to ISAC download area users, that ISAC allowed to use it.

1.5 Responsibility

This document is maintained by ISAC internal support team.

Content

1	Document Information.....	1
1.1	General info.....	1
1.2	Revision History.....	1
1.3	Purpose.....	1
1.4	Applicability.....	1
1.5	Responsibility.....	1
2	Features.....	3
2.1	Public area.....	3
2.2	Login.....	4
2.3	Dashboard page.....	4
2.4	License activation.....	4
2.5	Download area.....	4
2.5.1	Download item version.....	6

<i>ISAC S.r.l.</i>	MDRD011	01	15.03.2021	Pag. 2 di 10	Redatto: RRD
MDRD011	How to use ISAC download Area				Verificato: RSQ Approvato: DG

2.5.2	Search feature.....	6
2.6	Private Area.....	7
3	Maintenance	8
3.1	Profile maintenance	8
3.2	Language selection	9
3.3	Storage maintenance in private area.....	10

INDEX OF PICTURES

Figure 1:	public area button position in the login page.....	3
Figure 2:	dashboard page	4
Figure 3:	download area example. Content of the selected item.	5
Figure 4:	download item content in list view mode.....	5
Figure 5:	search popup page	6
Figure 6:	account icon and dropbox action open	8
Figure 7:	profile maintenance page.....	8
Figure 8:	change password page	9
Figure 9:	language icon selection position in the page	10
Figure 10:	language selection dropbox.	10

ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 3 di 10	Redatto: RRD Verificato: RSQ Approvato: DG
MDRD011	How to use ISAC download Area				

2 Features

2.1 Public area

ISAC download area web site allows to share some information without login required, including this document, in the *Public Area*.

To access Public Area, go to address <https://files.isacsrl.eu/area-pubblica> or click on the button *Public* placed on the bottom right corner of the login page.

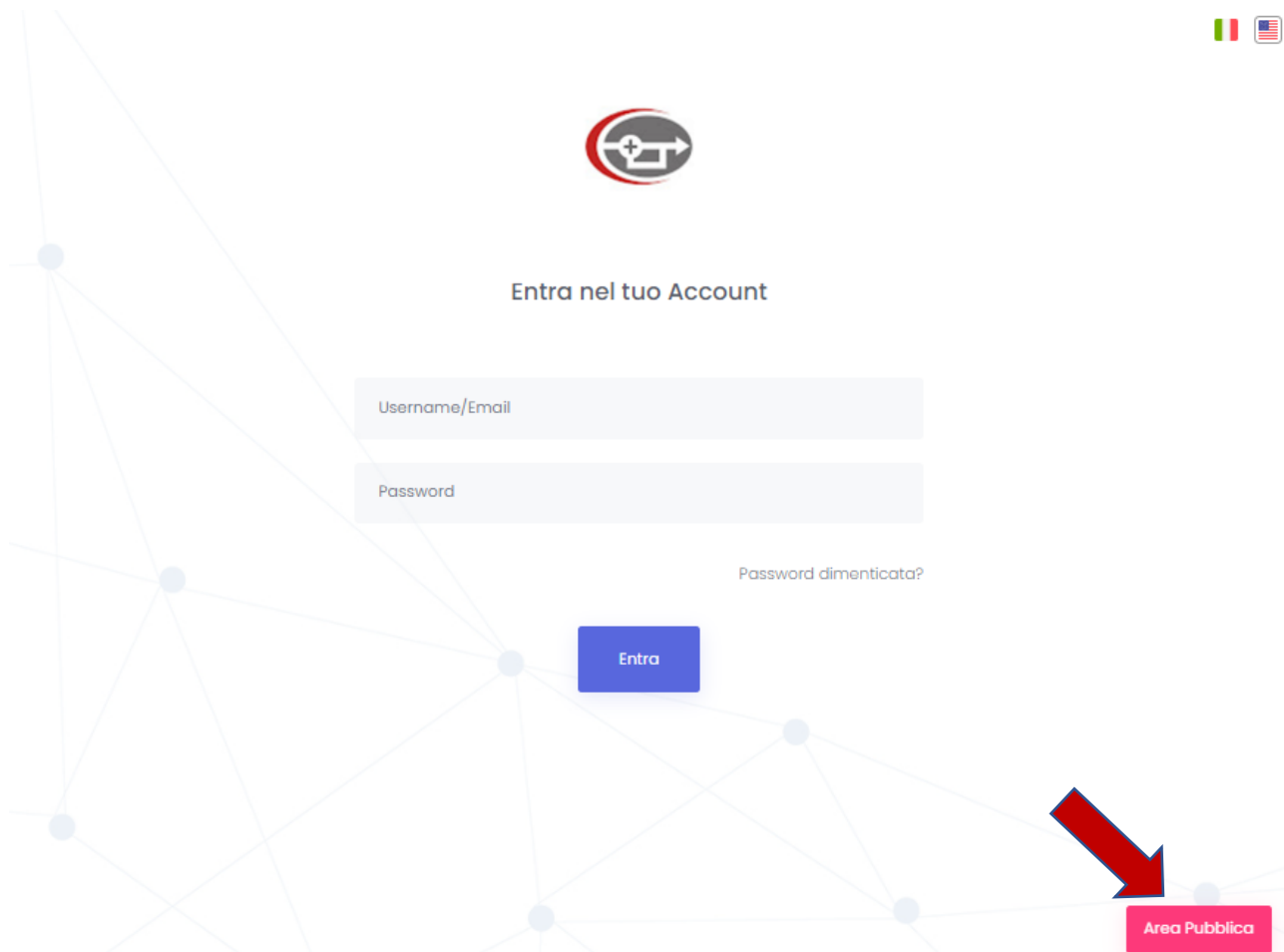
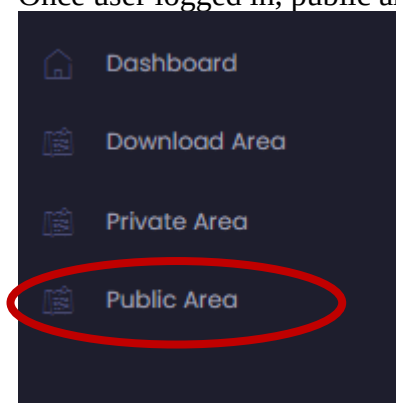


Figure 1: public area button position in the login page

Once user logged in, public area is always available using the navigation bar on the left side.



ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 4 di 10	Redatto: RRD
MDRD011	How to use ISAC download Area				Verificato: RSQ Approvato: DG

2.2 Login

User goes to login page when accesses to web site.

Type username and password to access and click on *Connect* to log in.

Login expires after some time of inactivity in the web site.

Login is possible only with a user created by ISAC. If you wish to have a user, send an email to sales@isacsrl.it to request the activation of a user.

Each user belongs to a specific *ISAC customer*, all users of the same customer share the same information in the Download area (2.5) and in Private area (§2.6). The email specify:

- ISAC customer name
- Name and surname of the user

When ISAC creates the user, user receives an email that confirms the activation of the account, and the generated password to login.

After the first login, user can change password and personal information (§3.1).

2.3 Dashboard page

Once logged in, user enters the dashboard page. Dashboard page is always available using the navigation bar on the left side.

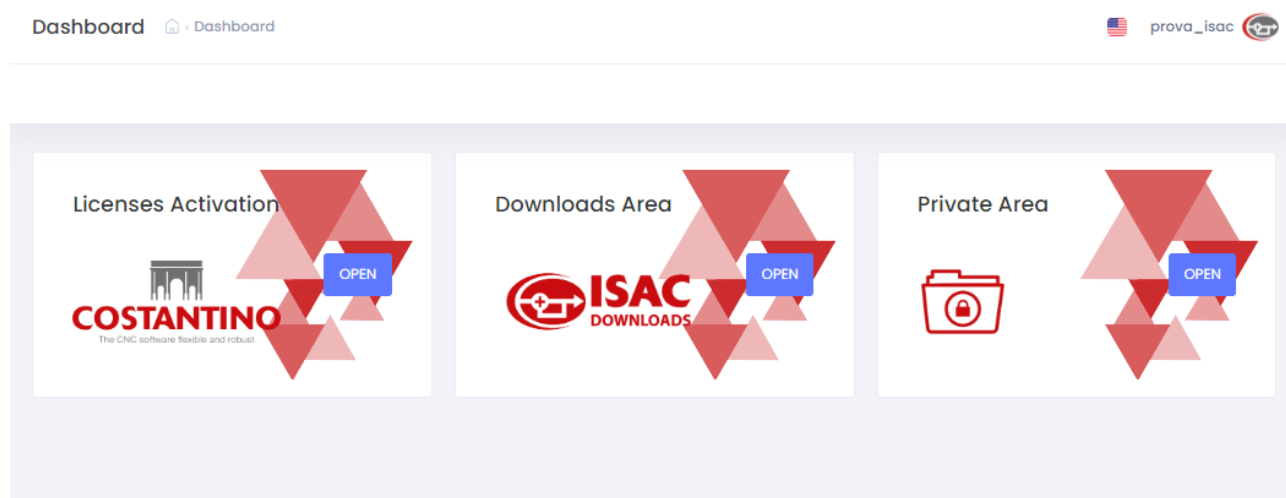


Figure 2: dashboard page

Click on the Open button of the boxes to do different actions, described in §2.4, §2.5, §2.6.

2.4 License activation

License Activation box redirects to ISAC web site <https://www.costantinocnc.com> that allows user to make and activate licenses. Follow documentation of that site.

2.5 Download area

Download Area box shows the tree of the content of the download area. ISAC maintains this area to publish documentation, runtime packages, engineering tools, libraries, and hot fixes.

Content available to each user depends on the groups the Client that belongs to has associated. If a user needs a content that is not available, user must contact ISAC to enable the groups.

ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 5 di 10	Redatto: RRD Verificato: RSQ Approvato: DG
MDRD011	How to use ISAC download Area				

Content is grouped in folder. Each folder may include one or more *download items*, as shown in the next picture.

The screenshot shows the 'Download Area' interface. On the left is a tree view of folders. The 'GRCOSTDN2x' folder is selected. The main area displays the content of this folder in a tile view. The tiles include:

- GRCOSTDN2x.zip**: 498,58 MB
- Note_OPSPDKA0010_DN.txt**: 1,00 kB
- OPSPDKA0010_DN.zip**: 42,20 MB
- ReadMe.pdf**: 949,16 kB
- superpack_readme.txt**: 1,00 kB

At the top right of the content area, there are two icons: a grid icon (selected) and a list icon.

Figure 3: download area example. Content of the selected item.

Each download item consists of:

- A name. In case of a software package, name is the commercial name of the product.
- A description, shown in the selected language, that describes the content.
- A version.

Click on the desired download item in the tree to show the content on the right.

Click on the buttons   to toggle between tile or list view of the item content.

The screenshot shows the 'Download Area' interface with the 'GRCOSTDN2x' folder selected. The main area displays the content in a list view. A red arrow points to the view toggle icons (grid and list) at the top right of the content area.

Name	Size	Type	
GRCOSTDN2x.zip	498,58 MB	ZIP	
Note_OPSPDKA0010_DN.txt	1,00 kB	TXT	
OPSPDKA0010_DN.zip	42,20 MB	ZIP	
ReadMe.pdf	949,16 kB	PDF	
superpack_readme.txt	1,00 kB	TXT	

Figure 4: download item content in list view mode

ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 6 di 10	Redatto: RRD
MDRD011	How to use ISAC download Area				Verificato: RSQ Approvato: DG

2.5.1 Download item version

ISAC keeps content of the download area updated with latest version of products and documentation.

User can track if a download item is updated via its published version.

Version is updated each time ISAC releases a new product version, and all users that have access to that item are informed via email of the product version update.

2.5.2 Search feature

User can search a specific issue in the tree using names and tags included in the package ready for download.

Click on the glass icon on the top right of the page.

In the popup page, start digiting keywords, page shows the results in the bottom part of the page.

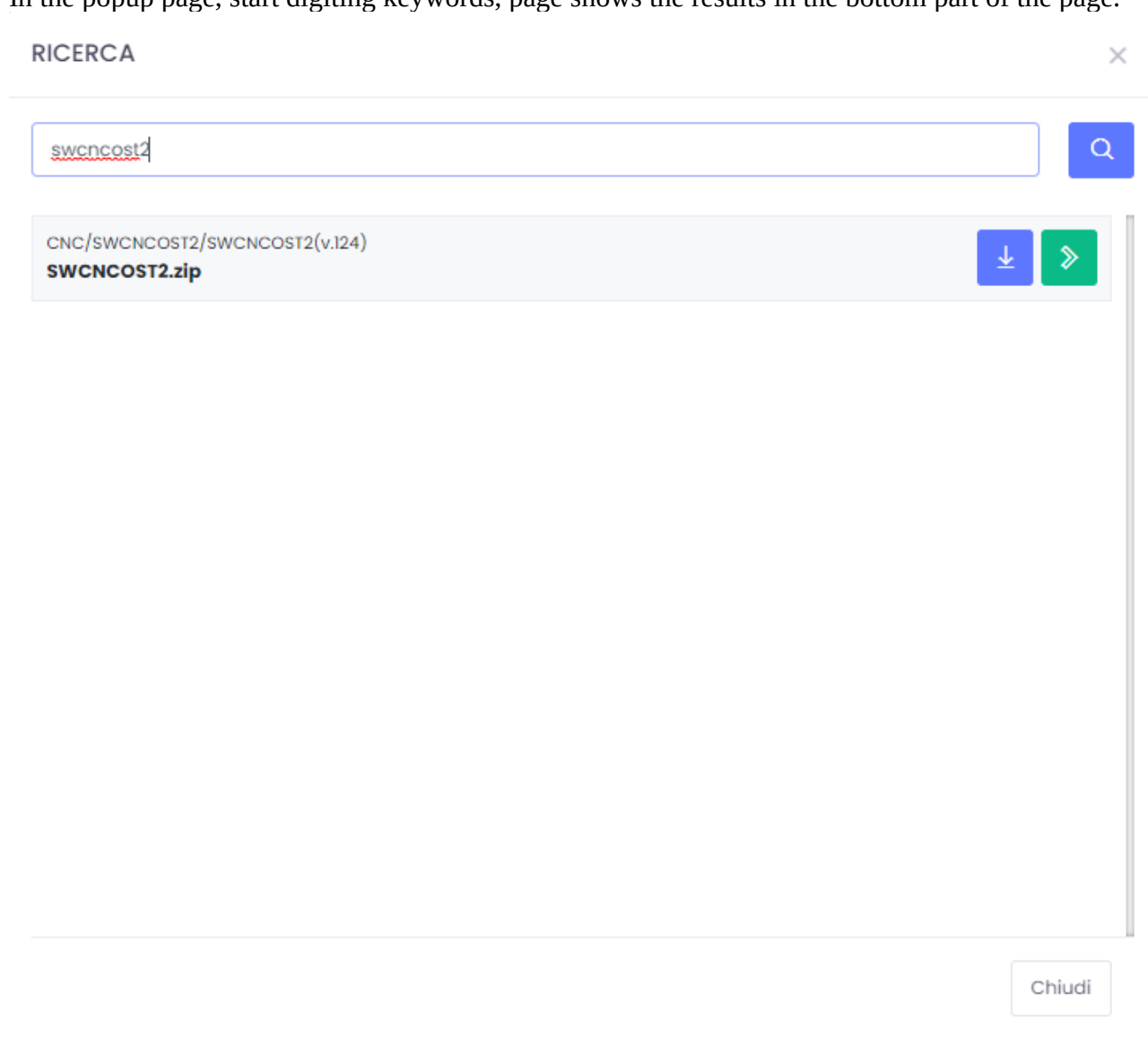


Figure 5: search popup page

Click on the download button to download the item found.

Click on the right arrow button to go to the tree location.

<i>ISAC S.r.l.</i>	MDRD011	01	15.03.2021	Pag. 7 di 10	Redatto: RRD
MDRD011	How to use ISAC download Area				Verificato: RSQ Approvato: DG

2.6 *Private Area*

Users can use Private Area to exchange files with ISAC. All users belonging to same customer shares this area, and ISAC has access to all content inside it.

Users must use Private Area to:

- Get custom products from ISAC
- Get project outputs commissioned to ISAC.
- Submit issues to ISAC.

§3.3 to keep storage maintenance.

ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 8 di 10	Redatto: RRD
MDRD011	How to use ISAC download Area				Verificato: RSQ Approvato: DG

3 Maintenance

3.1 Profile maintenance

User can change its personal information by accessing the *profile maintenance page*.
To access that page, click on the account icon on the top right corner of each page to show the *dropbox action*.

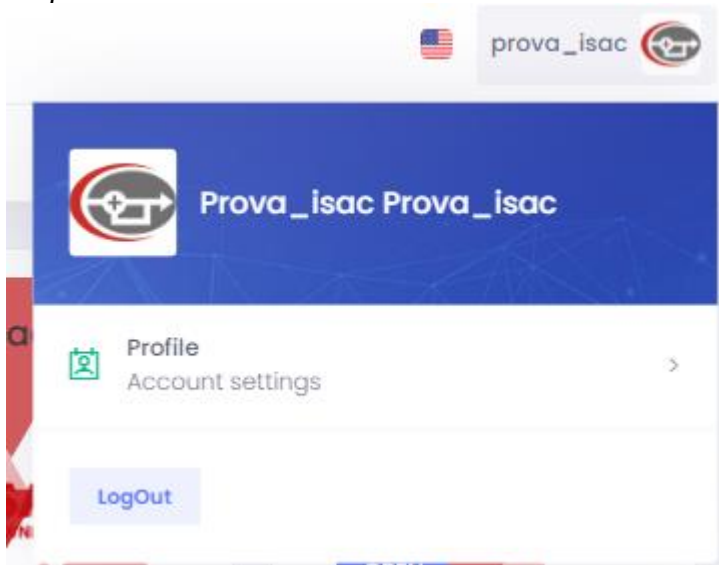


Figure 6: account icon and dropbox action open

Click on Logout to log out the web size and go back to the login page.
Click on Account settings to access the profile maintenance page.

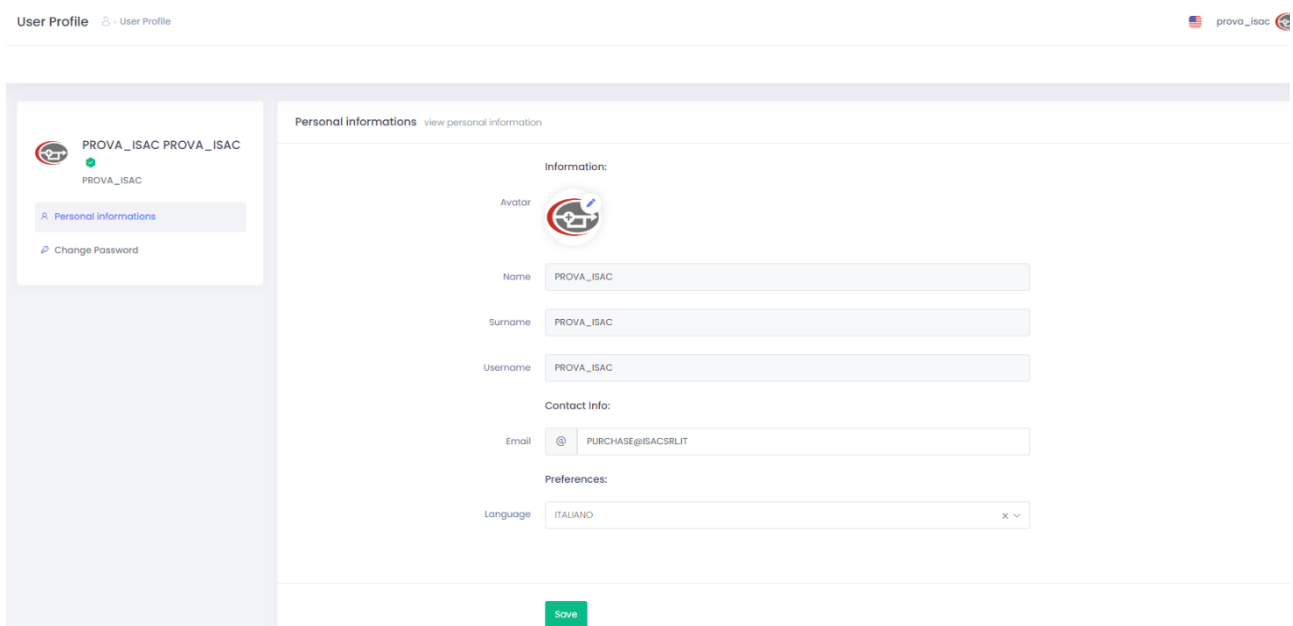


Figure 7: profile maintenance page.

ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 9 di 10	Redatto: RRD Verificato: RSQ Approvato: DG
MDRD011	How to use ISAC download Area				

Change information the *Personal information* page, then click *Save* button to apply them, or leave the page to discard changes.

Go to Change password page to change password. Type new password twice and click on *Save* to apply changes or leave page to discard changes.

User Profile  User Profile



prova_isac





PROVA_ISAC PROVA_ISAC

 PROVA_ISAC

 Personal informations

 [Change Password](#)

Change Password

Enter the new password:

New password 

Confirm Password 

[Save](#)

Figure 8: change password page

3.2 Language selection

Each page in the web site shows the icons of the available languages in the upper right corner, as shown in the next picture.

ISAC S.r.l.	MDRD011	01	15.03.2021	Pag. 10 di 10	Redatto: RRD Verificato: RSQ Approvato: DG
MDRD011	How to use ISAC download Area				

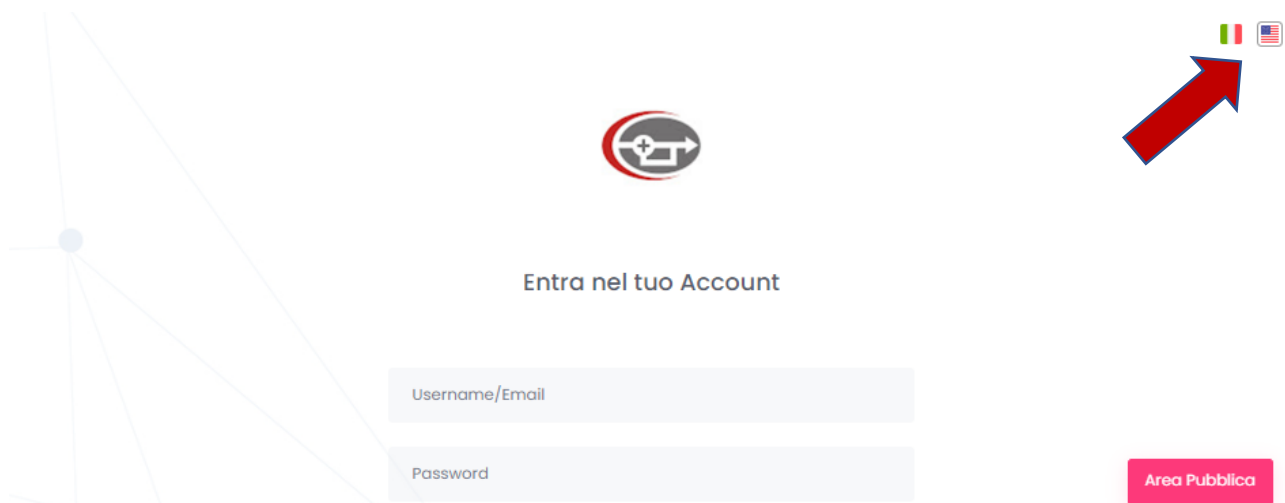


Figure 9: language icon selection position in the page

Click on the appropriate icon to switch to desired language.

Alternatively, some pages show the icon of currently selected language, as shown in the next picture.

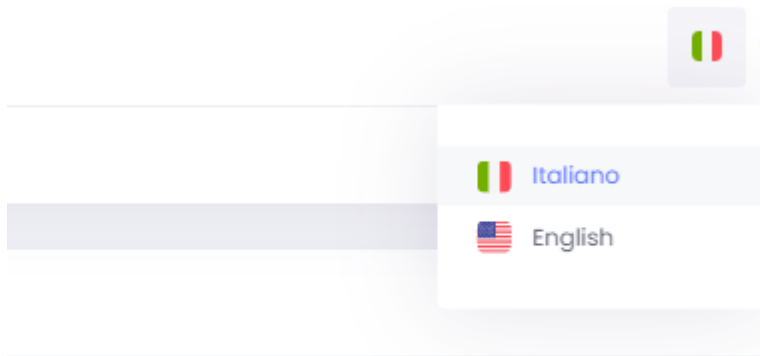


Figure 10: language selection dropdown.

Click on the icon to show the *selection dropdown* with the list of all available languages and icons and click on the icon to switch to desired language.

3.3 Storage maintenance in private area

Each private area content must be within 100MB.

ISAC keeps a backup of content using a private policy, that could not match customer needs.

ISAC guarantees that information put in the private area are kept at least 60 days.

Users must remove old, unnecessary content from private area, and keep a backup of the removed content if necessary.